

# Quality Policy

## About Organization

SHIVALIK NATURAL RESOURCES MANAGEMENT SOCIETY shall provide Inspection and Certification services without bias to race, religion or gender and irrespective of membership of any organization or association. Since 2018 the Organisation has been ready to provide an impartial, third party certification services to organic production and handling according national international organic agriculture production inspection-certification standards. The Organisation have lean and thin staff structure and deep committed to the cause of providing most efficient and affordable inspection and certification service to the operators and farmers. The people behind this organization have gained vast experience in organic agricultural production certification and participated in a large number of training programs specialized in Inspection - Certification procedures in India and abroad.

### Let's Connect

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# Shivalik Natural Resources Management Society

Operational Office :- 2nd Floor, Shakti Enclave, Mayur Vihar, GMS Road, Dehradun Uttarakhand, 248001

SNRMS shall provide the timely and reliable certification services to its operators by means of strict adherence to the requirements of NPOP standards. The same shall be achieved through independence, non-discriminatory approach, freedom from conflict of interest, confidentiality and comprehensive risk assessment.

# Vision

Shivalik Natural Resources Management Society (SNRMS) is committed to achieve excellence in the field of organic production certification with the aim of rendering services to the customers in conformity to applicable standards with efficiency, professionalism and confidentiality. SNRMS is also committed to maintain consumer trust in the integrity and reliability of its certification mark.



## OUR SERVICES

1. Organic Certification
2. Participatory Guarantee System

# Objective

- Continual improvement and customer focus
- Certification based on thorough risk assessment
- Timely and reliable services
- Confidentiality and objectivity in all operations.
- By ensuring continual improvement of the Quality management System through periodic internal reviews at all levels.
- SNRMS follows non- discrimination policy:
- SNRMS strictly follows personnel procedures that will ensure equal opportunity for all operators without regard to race, color, gender identity, religion, age, ancestry, national or ethnic origin, and marital status, disables status, variable income groups.
- The tariff structure, Public information, application package does not discriminate unduly any specific group or on basis of membership. SNRMS would like to reaffirm this policy and call upon all personnel to effectively pursue the policy as stated.
- SNRMS makes its services available to all operators whose activities fall within our declared scope of certification.



# CERTIFICATION PROCESSES

Step 1: Receiving Request for Organic Certification

Step 2: Sending the common application form

Step 3: Checking the eligibility and scope of certification

Step 4: Sending the Organic Management Plan (OMP) which needs to be submitted to SNRMS with supporting documents.

Step 5: System Plan Evaluation and Approval

Step 6 Registration in Tracenet

Step 7: Raising the Invoice for payment of Inspection and certification

Step 8: Communication of Inspection Schedule

Step 9: SNRMS inspectors come to the field to check the compliance of your systems, practices and products in relation to the selected standards

Step 10: Inspection and observation communication

Step 11: Inspection Report submission to Evaluator

Step 12: Evaluation Done

Step 13: Inspection summary communicated to Operator

Step 14: Action Taken Report submitted by the Operator

Step 15: Certification Decision by Certification Committee

Step 16: Generating the Scope Certificates preview and confirmation received from Operator

Step 17: Scope Generation